

Caerdydd a'r Fro Cardiff and Vale

Coleg Adfer a Lles Recovery & Wellbeing College

ProspectusAutumn Term 2025

Monday 15th September - Friday 12th December 2025





Cardiff and Vale Recovery & Wellbeing College

We provide a range of free courses on a range of mental health and wellbeing topics for those with lived experience of mental health challenges, service users, carers and staff.

The courses we have on offer are co-produced by people with lived experiences of mental health challenges, including those who have used mental health services, as well as mental health practitioners.

Our courses are accessible to all and we invite those with mental

health challenges, carers and staff to enrol.

If you would like to register as a student and enrol on our courses, please follow the link below.

https://cardiffandvaleuhb. heiapply.com/portal/login

If you have any queries or would like further information about the Recovery & Wellbeing College, please contact us on the details below.



Cardiffandvale.Recoverycollege@wales.nhs.uk



02921 832619



www.cavuhb.nhs.wales/recovery-college/



Are you nervous or unsure about coming to the Cardiff and Vale Recovery & Wellbeing College for the first time?

If you feel worried or unsure about coming to the college to begin with, it may be because you feel you don't know enough about the college yet and need more information. You may also be worried about talking in a group due to anxiety or loss of confidence. Or you might have concerns about being able to concentrate and fully participate in the course. If you have any of these concerns, our trainers will be able to support you during the courses and have designed the courses to be suitable for people experiencing a range of difficulties. You can also meet one of our trainers before coming to a course, as detailed below.

Come and meet one of our trainers

You are welcome to come and meet with one of our trainers one-to-one before coming to the college. At this meeting you can learn more about the college and our courses and explore what you are hoping to gain from attending the college. During the meeting, the trainer can work with you to develop an individual learning plan to help meet your individual needs. The individual learning plan can help you identify what you might like to learn, why you want to learn it and how it might help you with your wellbeing and recovery. This meeting also gives the trainers a chance to understand how we can support your learning by thinking about any barriers to learning you might have. If you have a disability or any specific health or learning difficulty, we can identify some changes which may make our courses more accessible for you. Please tell us on your enrolment form if you would like a meeting with a trainer.

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1. Introduction Series

1.1 Introduction to the College

Delivery: 1.5-hour Online session

Come along to this short co-produced session to hear more about the Recovery & Wellbeing College and what it means to be a student.

Course 1

Tuesday 23rd September 10.00am - 11.30am



2. Understanding Series

2.1 Understanding Anxiety

Delivery: 2 x 2-hour online sessions

Anxiety is something we all experience from time to time. Most people can relate to those anxious, butterfly feelings when doing something which feels uncertain or feeling fearful about sitting exams, a medical appointment, going to the dentist. It is a natural feeling and can be useful, as it warns us when we need to take action, when we may be in danger or can even help us to perform better. This session will look at the different types of anxiety, possible causes and how you can manage these feelings. You will have the opportunity to discuss your own personal experiences whilst learning from others.

Session 1: Tuesday 23rd September 13:30pm - 15:30pm Session 2: Tuesday 30th September 13:30pm - 15:30pm



2.2 Understanding Depression

Delivery: 2 x 2-hour online sessions

Depression is a common mental health condition that can take hold of your life and deeply disrupt how we think, feel, and live our daily lives. Understanding the signs, symptoms and causes of depression is the first step to overcoming the problem. This course explores essential information about depression, how is it diagnosed and how it affects different people. We will discuss what can help overcome the hurdles to recovery, such as negative thinking and what professional support is available. We will offer practical tools to help overcome depression as well as discuss your experiences and learn from others too.

Session 1: Thursday 9th October 13:30pm - 15:30pm Session 2: Thursday 16th October 13:30pm - 15:30pm



2.3 Understanding Neurodiversity

Delivery: 4 x 2.5-hour online sessions

This course provides an opportunity to explore the meaning of neurodiversity and the emotional and social experiences of living as a neurodivergent person. We will consider identity, communication and mental health in relation to neurodiversity, and we will also explore the challenges and benefits of being neurodivergent. We will explore what helps and what doesn't help neurodivergent people, focusing on emotional wellbeing and self-acceptance.

Session 1: Tuesday 4th November 14:30pm - 17:00pm

Session 2: Tuesday 11th November 14:30pm - 17:00pm

Session 3: Tuesday 18th November 14:30pm - 17:00pm

Session 4: Tuesday 25th November 14:30pm - 17:00pm

2.4 Understanding Bipolar

Delivery: 1 x 3 hour online session

Bipolar disorder is a complex disorder in which people experience episodes of low and high mood. Experiencing Bipolar and being diagnosed can be a frightening and life-changing event. There are lots of myths and prejudices about Bipolar that can make coming to terms with this diagnosis even harder. This introductory session aims to help people with their understanding of these issues. We will outline treatment options and explore ways to promote recovery and self-help.

Course 1

Friday 26th September 10:00am - 13:00pm

Course 2

Friday 31st October 10:00am - 13:00pm



2.5 Voices Visions and Unshared Beliefs (sometimes called psychosis)

Delivery: 2 x 2.5-hour sessions

This two-part course will explore voices, visions and unshared beliefs. We are mindful that the language used to describe these experiences is personal and this is one of many discussions we will have as a group. We will also explore why these experiences develop, how we can make sense of them and how to live with them.

Session 1: Tuesday 16th September 1:00pm - 3:30pm

Session 2: Tuesday 23rd September 1:00pm - 3:30pm









3. Peer Support Skills

3.1 Peer Support Skills

Delivery: 4 x 3-hour sessions.

A peer is someone who has 'lived experience of mental health and/or physical health challenges,' who wants to use this experience in order to support others with their own recovery. A peer offers support to others through sharing their personal experiences of recovery in a hope inspiring way. This course is a basic introduction to peer support skills and a perfect place to start your peer support worker journey. Learners do not have to have previous experience in peer support.

Session 1: Monday 6th October 13:00pm - 16:00pm

Session 2: Monday 13th October 13:00pm - 16:00pm

Session 3: Monday 20th October 13:00pm - 16:00pm

Session 4: Monday 27th October 13:00pm - 16:00pm



4. Wellbeing

4.1 I Just Can't Sleep

Delivery: 1 x 2.5-hour in person session

Living with a mental or physical health challenge can affect our sleep. When our sleep is impacted it can also affect our health and wellbeing. This session will explore how sleep works, why we need it and the common causes of some sleep difficulties, with the aim of helping you form some strategies to improve your sleep.

Wednesday 24th September 10.00am - 12.30pm

4.2 While We Were Walking

Delivery: 4 x 2-hour in person sessions

Over 4 weeks we will be exploring together the 5 ways to Wellbeing: Connecting; Being Active; Taking notice; Keep learning and Giving. We will explore the natural environment together, in a mindful and enjoyable way. Throughout the course we will reflect on how being active and being present in natural surroundings can help with our wellbeing. The sessions will be based around exploring some simple art making techniques to capture what we find when we are connecting with nature. The walking is gentle, and all abilities are welcome.

Session 1: Wednesday 1st October 13:00pm - 15:00pm

Session 2: Wednesday 8th October 13:00pm - 15:00pm

Session 3: Wednesday 15th October 13:00pm - 15:00pm

Session 4: Wednesday 22nd October 13:00pm - 15:00pm



4.3 I'm more than just 'tired' - making sense of fatigue

Delivery: 1 x 3-hour in person session

Fatigue is a silent unseen symptom of many long-term conditions, and may also be a result of stress, medications and treatment. Fatigue affects how we think, feel and participate in everyday tasks and life. Experiencing fatigue can make looking after ourselves a struggle and impact our overall wellbeing. Fatigue is difficult to explain to ourselves and others. There is no cure for fatigue but understanding it and how to manage it in the context of our lives may help improve our wellbeing. This 3-hour course looks at what fatigue is and why we might be experiencing it. We will explore management strategies using the expertise of lived experience, and some clinical knowledge.

Wednesday 3rd December 10.00am - 13.00pm

4.4 Being a Parent with a Mental Health Challenge

Delivery: 4 x 2.5-hour in person sessions

Every parent will experience a range of difficulties alongside the many positives and rewards of parenting, such as tiredness, self-doubt, anxiety, and no one can ever claim to be a perfect parent but parenting with mental health challenges can make the experience harder.

Within this course we will be discussing the impact that being a parent can have on people with pre-existing Mental Health Challenges and those for who parenting has led them to experience Mental Health Challenges for the first time. This course has not been created to teach people how to parent but to discuss our Mental Health Challenges and provide support.

Session 1: Friday 14th November 10:00am - 12:30pm

Session 2: Friday 21st November 10:00am - 12:30pm

Session 3: Friday 28th November 10:00am - 12:30pm

Session 4: Friday 5th December 10:00am - 12:30pm

4.5 Managing Stress, Health & Wellbeing at Work

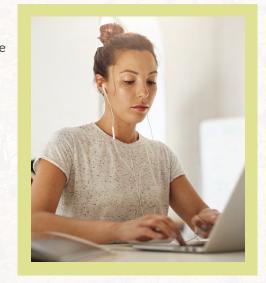
Delivery: 3 x 2-hour in person sessions

An estimated 37 million working days were lost due to work related stress, depression or anxiety in 2023/2024' (HSE Report 2024)

We are excited to offer our 3-part Managing Stress, Health and Wellbeing at work course. This course is for people who are considering entering or reentering employment and for those currently in employment. We ask that students commit to all 3 sessions to maximise the benefit from attending.

Work can be rewarding and satisfying, and suitable employment is known to enhance mental and physical health. However, we also know that thinking about returning to the workplace can be stressful and impact on our health and wellbeing. These three sessions will explore how to manage workplace

but thrive in the workplace.



stress, how to develop self - compassion and will look at practical exercises when returning to work and when in work. We will also be looking at a wellbeing passport and how to have difficult conversations in work. Being able to manage our own health and wellbeing either when preparing for work or in work by using strategies and skills which we focus on during these sessions empowers us to achieve our personal goals and improve our resilience to empower us to not only survive

Session 1: Wednesday 29th October 13:00pm - 15:00pm

Session 2: Wednesday 5th November 13:00pm - 15:00pm

Session 3: Wednesday 12th November 13:00pm - 15:00pm

4.6 Experience of Addiction

Delivery: 2 x 3-hour in person sessions

Experience of Addiction brings together a peer and practitioner to discuss their lived experience of addiction, as well as their experience of working with people experiencing addiction challenges. This course is suitable for people living in addiction, their family members and professionals who are working to support them.



Session 1: Thursday 6th November 13:30pm - 16:30pm

Session 2: Thursday 13th November 13:30pm - 16:30pm



4.7 Discovering Self Compassion

Delivery: 2 x 2.5-hour sessions

Do you find it hard to make time to look after yourself? Do you criticise yourself and treat yourself more harshly than you would other people? We welcome you to join us to learn to be more compassionate to yourself and understand that being kinder to ourselves is possible for everyone.

Course 1 (Online)

Session 1: Thursday 25th September 10:00am - 12:30pm

Session 2: Thursday 2nd October 10:00am - 12:30pm

Course 2 (In person)

Session 1: Thursday 27th November 13:00pm - 15:30pm

Session 2: Thursday 4th December 13:00pm - 15:30pm



4.8 Recovery & Identity

Delivery: 1 x 3-hour session

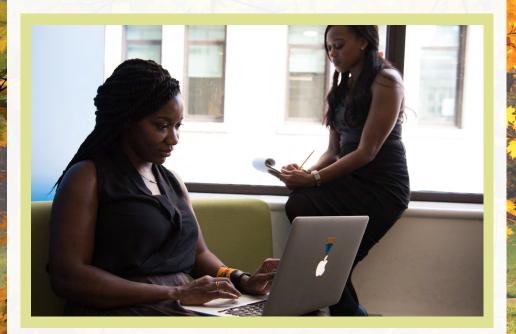
When given a diagnosis or living with a physical or mental condition, the word recovery gets used a lot by the people involved in our care and support, but what does it mean to me? How do I make space for this thing called recovery in my life and what does recovery look like when I have an enduring condition that won't just heal like a broken bone? In Recovery and Identity, we'll discuss how recovery can be interwoven into our identity, explore roles, relationships and values that are impacted by our unique situations, and the steps we can take to move towards being the people we aspire to be.

Course 1 (Online)

Wednesday 24th September 13:30pm - 16:30pm

Course 2 (In person)

Tuesday 2nd December 13:30pm - 16:30pm



4.9 Connecting to Relationships: Understanding and Building Healthy and Supportive Relationships

Delivery: 3 x 2.5-hour in-person sessions

Trauma and adverse life experiences can sometimes understandably leave people feeling disconnected, less able to trust and wary of the challenges that relationships can bring. This session will provide some introductory information and opportunities for discussion on the range of interpersonal challenges people may face following trauma and adverse life events, including anxieties around future abandonment, abuse or what others think of us.

The session also provides some information and sharing of ideas on forging healthy and supportive relationships. The session draws on participants' lived experience as well as research and theory from the field of systemic and attachment theory. Attendees' reflections on their experience of relationships and their ideas about forging healthy relationships are welcomed. However, the session is not intended to replace psychological therapies.

Session 1: Tuesday 4th November 13:00pm - 15:30pm

Session 2: Tuesday 11th November 13:00pm - 15:30pm

Session 3: Tuesday 18th November 13:00pm - 15:30pm

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4.10 Men and Mental Health

Delivery: 1 x 3-hour online session

What does "being a man" have to do with mental health?

Masculine stereotypes of needing to be strong can make a lot of men feel that they can't ask for help when they're struggling. Men are less likely to access therapy for problems such as anxiety, depression and even thoughts to harm themselves. Sometimes that pain can be expressed through harmful behaviours such as aggression or substance abuse. This session explores the experience of men suffering from mental health problems, the language men use when they express their difficulties and resources available to support men in maintaining their mental health.

Friday 24th October 13:00pm - 16:00pm





4.11 Persistent Pain

Delivery: 2 x 2.5-hour in-person sessions

Pain is something that most of us experience from time to time, if we touch something hot or fall over, and for the most part it goes away again. However, sometimes pain can become persistent and something that you have to live with day to day. On average people with persistent pain spend less than 3 hours with a health professional per year. They have to self-manage their condition and its impact for the other 8,757 hours.

Join us to have a look at how this happens and to explore opportunities and practical ideas for living well.

Session 1: Wednesday 19th November 13:00pm - 15:30pm Session 2: Wednesday 26th November 13:00pm - 15:30pm



4.12 Living with Uncertainty

Delivery: 3 x 2-hour In-person sessions

One certainty in life is that we will all have to face uncertainty at some point. But what if those uncertainties start to impact our lives: discouraging us from making decisions; freezing us out of completing things we want to accomplish; or causing us to withdraw from friends and family?

This three-week course is designed to look at where uncertainty comes from and why it has become so prevalent in modern life. It explores how we can identify when uncertainties begin to spiral and the coping strategies that may help alleviate some of the anxiety that often accompanies uncertainty.

The course will also encourage participants to voice their own concerns in a safe environment and form strong plans to move towards a time when uncertainty does not hold any of us back from the things we want to achieve in life.

Session 1: Friday 7th November 10:00am - 12:00pm

Session 2: Friday 14th November 10:00am - 12:00pm

Session 3: Friday 28th November 10:00am - 12:00pm





4.13 Care and Treatment Planning

Delivery: 1 x 3-hour online session

The Care and Treatment Plan course offers an excellent opportunity for anyone who would like to increase their knowledge and understanding around co-producing care and treatment plans within Cardiff and Vale mental health services.

Everyone is welcome whether you are a service user, person with lived experience, clinician, family member or carer.

The course addresses the legal rights of service users and carers, what a CTP is and isn't and the importance of CTP's being co - produced to reflect the service user's recovery goals. It includes examples of professionals and service users' experiences of CTP's and offers opportunities for discussion and reflection

This course was developed in partnership with HEIW and Social Care Wales Strategic mental health workforce plan.

Monday 24th November 13:00pm - 16:00pm



4.14 Introduction to Eating Disorders

Delivery: 2 x 2.5-hour in person sessions

Living with an Eating Disorder can be incredibly challenging, leaving people feeling isolated and lonely with an intense sense of shame and guilt; not knowing where to turn or how to even begin to talk about it. But what if we can find a way to have open and honest conversations about these thoughts and feelings?

Introduction to Eating Disorders looks at:

- what Eating Disorders are.
- the challenges and barriers faced by people around seeking support.
- challenge the myths and stigma attached to eating disorders.
- explore how living with an eating disorder can affect the relationships we hold, including the relationship we have with ourselves.

An Introduction to Eating Disorders explores how to better understand what is going on, build stronger and more open relationships with ourselves and our loved ones.

Session 1: Friday 10th October 10:00am - 12:30pm Session 2: Friday 17th October 10:00am - 12:30pm

4.15 Grief and Loss

Delivery: 2 x 2.5 hour online sessions

Grief and loss are something we will all experience throughout our lives. Most people can relate to the feelings we experience during these times. It is a natural part of life, but that doesn't mean it isn't extremely difficult. This two-part course will explore the different types of grief and loss and explore ways to live well alongside grief. You will have the opportunity to discuss your own personal experiences whilst learning from others.

Session 1: Thursday 11th December 14:00pm - 16:30pm Session 2: Thursday 18th December 14:00pm - 16:30pm

5. Trauma Focused

5.1 Trauma, Adversity and Mental Health:

Introduction to Understanding and Managing the Impact of Challenging Life Experiences on Mental Health

Delivery: 2 x 2.5-hour in person sessions

Trauma and adverse life experiences, including but not limited to abuse, bullying, poverty and complex bereavement, can have a significant impact on mental health. This two-part course provides information about the nature and effects trauma and adverse life experiences have on mental health. The course provides opportunities to discuss how traumatic events can influence people's mood, relationships, and overall functioning. We'll also cover strategies to help manage trauma symptoms and it's hoped that the course provides a forum for people to share their experiences of trauma recovery if they wish.

Session 1: Monday 20th October 10:00am - 12:30pm Session 2: Monday 27th October 10:00am - 12:30pm



5.2 Vicarious Trauma: What Happens When We Take It Home?

Delivery: 3 x 2.5-hour in person sessions

Empathy is a trait we can all aspire to, but what happens when it goes too far?

Vicarious trauma is something you might not have heard of, but something we can all experience. Taking on the trauma of others can happen to anyone and can have serious impact in our lives, both at work and home.

This three-week course will breakdown what vicarious trauma looks like and how it can negatively affect our daily lives. Such topics as social isolation, the breakdown of our closest relationships, and how even our physical health can be seriously affected will be explored and discussed. Followed by some coping strategies that may be used when we see these difficulties in ourselves or those that we are close to.

Through use of the creative arts, our facilitators hope to provide an interactive experience where our participants move towards a personal insight into their own experiences of vicarious trauma whilst keeping an empathetic heart.

Session 1: Friday 3rd October 13:00pm - 15:30pm Session 2: Friday 10th October 13:00pm - 15:30pm

Session 2: Friday 17th October 13:00pm - 15:30pm





6. Activity for Recovery

6.1 Connections through Activities

Delivery: 6 x 2.5-hour in person sessions over 6 weeks.

Engaging in different types of activity can sometimes feel daunting and overwhelming, especially if it's something new or something we haven't done in a while. It can also be incredibly rewarding. When we have positive engagement with a range of activities within our daily lives it can help us recognise our values and build better connection with others, and with ourselves. It can surprise us and motivate us in ways we wouldn't have expected.

Connections through Activities explores a variety of activities through interactive conversation, taster tasks, and connecting through a shared learning experience as we discover together how daily activities can be meaningful to our lives.

Session 1: Monday 3rd November 13:00pm - 15:30pm

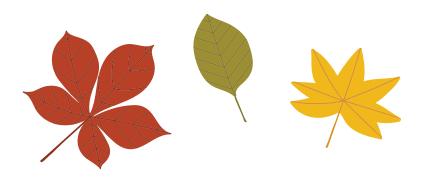
Session 2: Monday 10th November 13:00pm - 15:30pm

Session 3: Monday 17th November 13:00pm - 15:30pm

Session 4: Monday 24th November 13:00pm - 15:30pm

Session 5: Monday 1st December 13:00pm - 15:30pm

Session 6: Monday 8th December 13:00pm - 15:30pm



7. Carers

7.1 Experience of Caring

Delivery: 2 x 2.5 hours online sessions

This 2-part course aims to explore the experiences of unpaid carers in Cardiff and the Vale. During these sessions, we will explore:

- The experiences and emotional impact of unpaid carers.
- Opportunities for practical tools and strategies to support wellbeing and self-care.
- Further resources within Cardiff and the Vale.
- · Shared learning.

This course will provide the space to share individual experiences, as well as providing the opportunity to learn from the experiences of those providing unpaid care and to celebrate this very important role.

Session 1: Wednesday 5th November 12:30pm - 15:00pm

Session 2: Wednesday 12th November 12:30pm - 15:00pm



8. What's Next

8.1 Signposting and further resources NEW

Join us for our 'What's Next' signposting and further resources course. This course offers an excellent opportunity to learn about the various initiatives at the Recovery and Wellbeing College, including new courses, additional training opportunities, and sessions focused on lived experience co-production. Participants will have the opportunity to engage with our Peer Trainers and Practitioners, gaining a deeper insight into the courses and content they offer. Furthermore, you will have the opportunity to connect with other organisations in Cardiff and Vale, exploring additional opportunities that may match your interests.

Course 1 (Online)

Session: Wednesday 10th December 10:00am - 12:00pm

Course 2 (In person)

Session: Thursday 11th December 11:00am - 15:00pm







Recovery College Trainers

Georgia Howard - Deputy Peer Training & Operational Lead

Katya Brown - Peer Support Lead Mental Health Clinical Board

Aleksandra Mazurkiewicz - Occupational Therapist Recovery & Wellbeing College

Paul Whittaker - Bipolar Artist, Writer & Peer Consultant

Kay Challoner - Specialist Mental Health Practitioner with Cardiff and Vale UHB

Rachel Wallbank - AHP Clinic and Team Lead for the COVID team

Susie Boxall - Lived Experience Strategic Lead

Dan Miles - Deputy Ward Manager with Mental Health Rehabilitation Services

Rachel McAleer - Speech and Language Therapist

Brian Nelis - Writer, Tutor & Peer Support

Dr Megan Davis - Practitioner Psychologist

Alison Scrivens - Lead Counsellor of Employee and Wellbeing service Cardiff and Vale UHB

Rachel Martinez-Suarez - Learning and Development lead, Cardiff and Vale Drug and Alcohol Service

Lucie Wheeler - Counselling Psychologist

Bethan Henderson - Senior Nurse Manager

Alex Ewins - Senior Physiotherapist

Taryn Talbott - Senior Academic & Therapies Tutor

Peter Miles - Peer Trainer Cardiff and Vale UHB

Catherine Maddock - Peer Trainer & Administrator

Kristina Spillane - Deputy Peer Lead Mental Health Clinical Board

Bianca Lepore - Employment Specialist Cardiff and Vale UHB

Charlotte Ann Jones - Staff Nurse Rehab & Recovery Cardiff and Vale UHB

Samantha Porter - Peer Support Worker Cardiff & Vale UHB

Charlotte Ede - Psychiatric Nurse Rehabilitation Services Cardiff & Vale UHB

Nick Jones - Peer trainer Recovery & Wellbeing College Cardiff & Vale UHB

Matthew Lloyd - Adults Programme Manager Aneurin Bevan UHB



Getting to know Cardiff and Vale Recovery & Wellbeing College

Individual Learning Plans (ILP's)

One of the ways we support our students is through offering Individual Learning Plans. Completing an ILP involves meeting with a peer trainer and establishing self-identified goals based upon individual hopes and aspirations. This one-to-one session also offers our students the chance to identify any learning or support they may require accessing and participating in our courses. It is also a fantastic opportunity to reflect upon one's strengths and skills, ensuring students get the most out of their experiences with the Recovery College.

ILP sessions are co-produced in a non-judgemental, informal, flexible, discussion-based way, and are facilitated by peers with lived experience and knowledge.

Introductory drop-in sessions

If you're uncertain about joining, why not visit one of our introductory sessions. We offer regular drop-in sessions at a central location in Cardiff, giving you the opportunity to experience what being part of the Recovery and Wellbeing College is like, with no obligation. Our sessions cover a range of topics that are meaningful for everyone, regardless of the challenges we may face. If you're interested in attending, please get in touch.

Ward Based Courses

We have a growing selection of courses we can facilitate alongside clinical staff in a variety of ward-based environments. These include a range of stand-alone and multi-session courses covering broad, non-diagnosis-specific topics. Co-produced by patients and practitioners at Hafan y Coed, these courses are delivered by a practitioner alongside a person with lived experience, ensuring a balanced and collaborative approach.

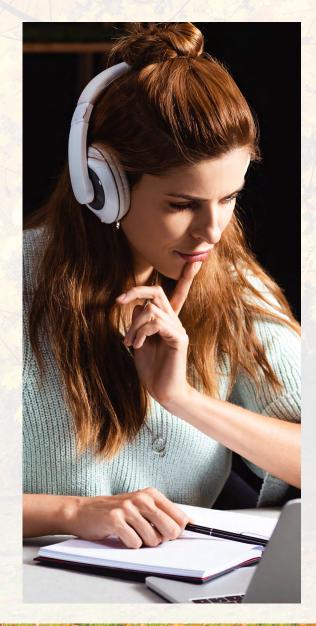
One of our recent additions is the 'Preparing for Discharge' course, which has been running fortnightly at Hafan y Coed over the past six months. This week-long course addresses patients' concerns and anxieties around discharge and life post-discharge, with follow-up sessions in the community to provide continuity of support during this transition period.

We have also trialled practical courses that build on themes covered in discussion-based groups. For example, Connection through Nature, based at Park Road Community House gardens, explores co-production and connection through a series of six arts-based sessions.

If you are interested in inviting us to deliver on your ward or would like to co-produce a session on a specific topic, please contact

Lived_Experience.MHCB.CAV@wales.nhs.uk

For more information on Ward-Based Courses, please contact; peter.miles2@wales.nhs.uk or Cardiffandvale.Recoverycollege@wales.nhs.uk



Student Charter

When you study at the Cardiff and the Vale Recovery & Wellbeing College

Before you become a student: You can expect us to:

- Efficiently manage your enquiries and assist you with the enrolment process if you need support
- Always communicate in a friendly and professional manner
- Provide information about our courses, workshops, prospectus and timetable

We expect you to:

 Ask us for clarification if you're not sure about anything

When you enrol at the Recovery & Wellbeing College: You can expect us to:

- Ask during the enrolment process
 if there are any issues which might
 make attending the course difficult
 for you. We will make reasonable
 adjustments to support your mental
 and physical health and ability to
 learn, providing you inform us at the
 time of enrolment
- Send you a reminder of your upcoming course

We expect you to:

- Complete our enrolment form and provide the relevant information such as your contact details and an emergency contact
- Agree to this Student Charter and Code of Conduct
- Tell us about any mental or physical health difficulties which could make your learning journey difficult.
 Communicating your needs to us is very important to enable us to support you

Throughout your time at the Recovery & Wellbeing College: You can expect us to:

- Provide a warm, professional, healthy and safe learning environment and work with you to make learning enjoyable and accessible
- Deliver high quality courses and workshops which promote recovery and social inclusion, and offer you hope, control and opportunity
- Respect your personal beliefs, life choices, faith and cultural practices and traditions making it an environment free from stigma and discrimination

- Give you time and space within and outside the classroom to provide feedback about the Recovery and Wellbeing College, its services and staff without fear of recrimination
- Address any complaints and concerns confidentially and professionally

We expect you to:

- Adhere to the Recovery and Wellbeing College Charter and Code of Conduct
- Ask the college staff questions if you are not sure about anything
- Attend courses on time or, if you are running late, to inform the college office
- Contact the college office if you can no longer attend a course or workshop so we can offer your place to another student
- Inform us of any difficulties or challenges that would make it difficult to attend
- Ensure you enrol. Whilst many courses are being delivered online, it is important that all students attending enrol separately. We do not allow groups of students to

- attend together on one device to avoid disruption to other students' learning experience
- Be respectful of the rights of all students and staff of the college.



Code of Conduct for all

We want to ensure that every student of the College has a positive and enriching experience of the courses they take part in.

Students do not have to disclose anything about their personal or professional life, their history or their physical/mental health unless they wish to. If anyone does share anything, we ask you to treat what is discussed with complete confidentiality.

We would also ask that everyone attending the College:

- Be punctual. No students will be admitted to online courses later than 10 minutes after the course start time
- Behaves in a responsible manner that fosters mutual respect and understanding between all members of the College
- Respects the rights, life choices, beliefs and opinions of others, making no generalisations or stereotyping
- Does not behave in any way that may be considered threatening or disruptive, or that is likely to lead to physical or emotional harm to any students or staff
- Refrains from the use of alcohol, un-prescribed medication or illegal substances

- Does not behave in a way that prevents or disrupts learning or other activities
- Does not use violent, disorderly or offensive behaviour or language
- Does not record workshops or courses by phone or other means

All of us, students and staff, have a responsibility to ensure that this code is respected and observed. Please approach a member of the College staff if you have any concerns.

If we feel that you have breached this Code of Conduct, we will discuss this with you and try and find a way forward.







Caerdydd a'r Fro Cardiff and Vale

Coleg Adfer a Lles Recovery & Wellbeing College







